

Appendix 3.9 Interview guide for clinical supervisors

Participants provided written informed consent prior to the start of data collection. Informed consent and data collection were undertaken in Spanish.

Introduction: *Thank you for agreeing to participate in this interview. Before we start, I would like to remind you that your participation in this interview is voluntary and you may stop participating whenever you wish to do so. This discussion is private and confidential; therefore, I will not share or discuss any of what is talked about here with anyone outside my research team. That said also be reminded that all information shared will be anonymised. Also, please note that this discussion will be recorded to facilitate its analysis.*

This interview is about the mental health programme that is being implemented in the clinic. I would like to learn about your experience with this program. For example, your opinion of the training, the guidelines, your thoughts on your own skills and knowledge to implement it, and how much support and resources you feel you can access to provide mental health services. Your honesty and cooperation will be really helpful to improve this programme.

Topic	Questions
Initial exploration Purpose: corroborate the participant is familiar with the programme	What training have you received to provide mental health services? - Explore time and content of the training. How has this training served you for your current activities in the mental health program? Can you describe to me what is your role within the organisation? What are the specific activities you perform during supervision? What would you say are the services available at the mental health clinic? Can you describe to me what is your role within the mental health program? In relation to mental health specifically, what is the content of supervision?
Guideline/intervention acceptability, appropriateness and feasibility	What do you think about the usefulness of the materials for the mental health consultation? How accessible are these materials for use during the consultation? How appropriate do you think it is for service users? How appropriate do you think it is considering the available resources and training in the organisation? Is it compatible with the way you work, or do you think that giving these services breaks the flow of work? What do you think about the amount of effort required to apply it? Can you observe the effects of the guideline in your work?
Individual health professional capacity and willingness to deliver mental health services	How is it for you to provide oversight of the mental health services offered at the clinics? How familiar are you with the content of supervision for mental health? How was the process of becoming familiar with this algorithm? Do you feel that you have the necessary skills to provide this supervision? How do you feel about providing treatments for mental health service users? And supervising them? Do you feel that you have the confidence to provide them? What is the greatest difficulty in providing these treatments? And to provide supervision? How has the training helped you provide mental health services? Do you feel there have been changes in your performance since you arrived so far?

	<p>What do you think is what has contributed most to the improvement in your performance?</p> <p>What do you think could be improved within the organisation to support you in this process?</p>
<p>Inner setting - readiness within the organisation to implement the programme</p>	<p>To what extent do you feel the programme is a priority in the organisation?</p> <p>What do you think about the leadership of the programme?</p> <p>How able are you to express your opinion or concerns in the organisation?</p> <p>To what extent do you feel able to request more support?</p> <p>What do you think are the necessary resources to implement the programme?</p> <p>To what extent do you feel these are available?</p> <p>To what extent do you consider the information system available is useful to implement the programme? (i.e. can you record and follow-up service users?)</p> <p>To what extent do you feel you have sufficient support/assistance?</p>
<p>Outer setting - links to other services and target population characteristics</p>	<p>What are there referral systems in place?</p> <p>What has been your experience using these systems?</p> <p>How do the characteristics of the service users have an impact on the programme implementation?</p> <p>What characteristics of service users do you think facilitate / hinder the provision of services?</p> <p>What are the problems most frequently expressed by service users related to mental health treatments?</p> <p>What programme services do you think have a better / worse impact?</p> <p>What aspects of the context do you think make it difficult or easier to provide mental health services?</p>