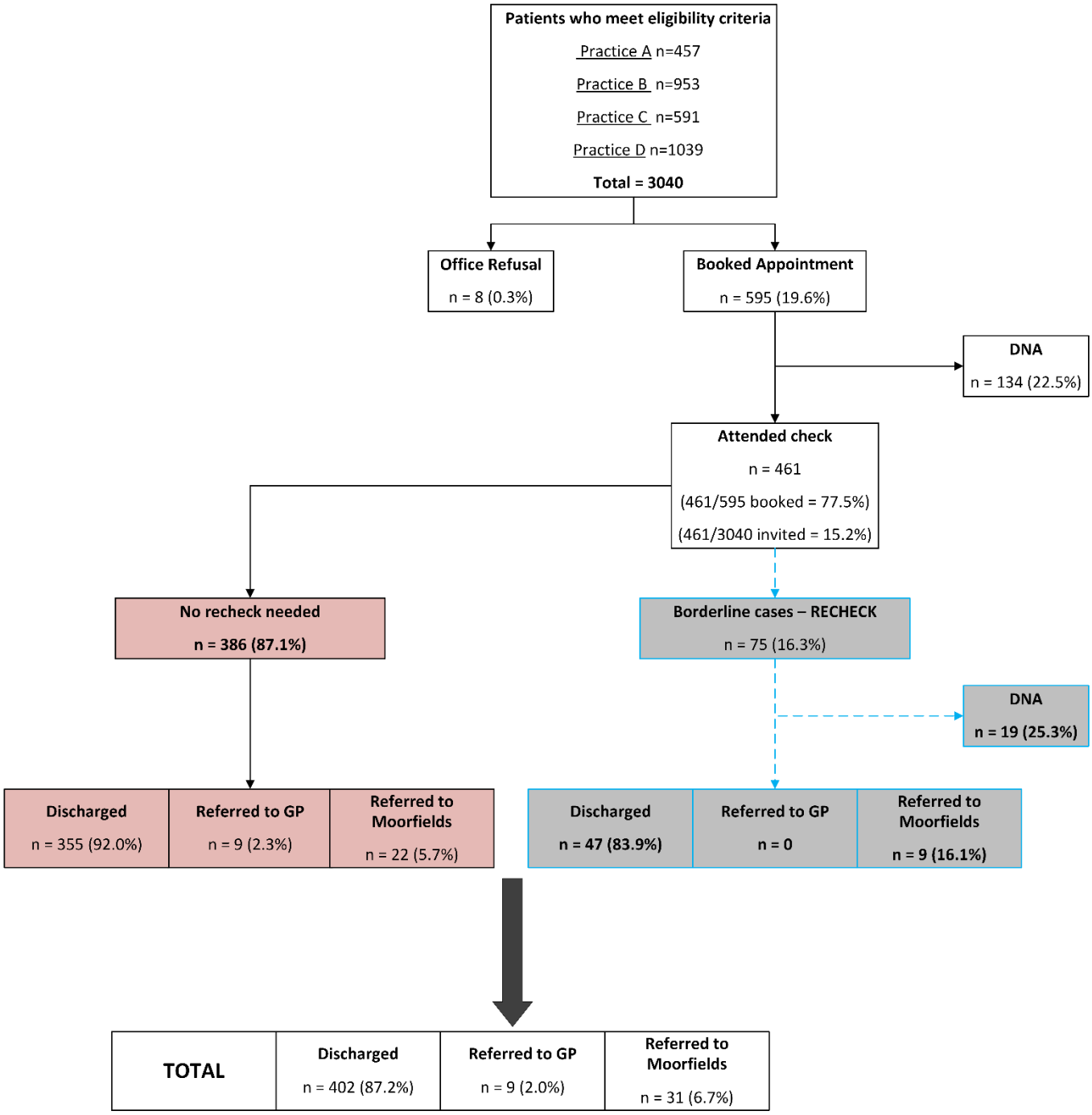Figure 1: Patient pathway through the service