

Additional file 2:

Identified needs (selection)

Migrant child/adolescent	<ul style="list-style-type: none">- Combined excellent conventional and migrant paediatric diagnostics and treatment (somatic/psychological)- Age-appropriate information/communication- Age-appropriate occupation (toys, schooling, etc.)- Security, trust (parents present)- Food they like- Consideration of level of acculturation- Consideration of migration experience- Religious/Cultural needs
Parents/Family/Siblings	<ul style="list-style-type: none">- Know their child receives good care- Appropriate information (incl. written)/communication and consideration of individual levels of language proficiency- Consideration of level of acculturation of different family members- Care of healthy siblings- Respect/empowerment/security- Consideration of migration experience- Religious/Cultural needs
Health professionals incl. frontline admin staff	<ul style="list-style-type: none">- Able to do their work- Training & support- Time- Respect and empowerment/security- Communication/ Information
Interpreters	<ul style="list-style-type: none">- Training & support
Hospital/Management	<ul style="list-style-type: none">- Comply with socio-political environment/pressures- Finance/Budget in line- Good reputation/patient satisfaction
Society	<ul style="list-style-type: none">- Comprehensive healthcare according to resources/needs