



Personal Social Services Research Unit

Migrant care workers in the UK: a scoping review of outcomes and sustainability

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Acknowledgments

The support of the Economic and Social Research Council is gratefully acknowledged (award ES/P009255/1, Sustainable Care: connecting people and systems, 2017-21, Principal Investigator Sue Yeandle, University of Sheffield).





Background

- Social care in the UK: 1.6 million jobs, over 5% of all jobs
- Marketisation, personalisation, austerity:
 - Complex and fragmented landscape of services;
 - Precarious working conditions: low pay, zerohours contracts
- Impact on the sector's ability to attract and retain workers





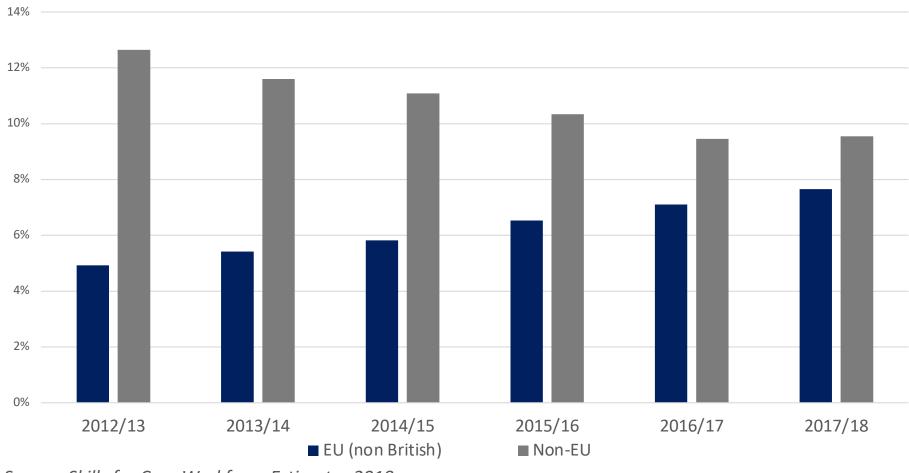
Background

- Social care structurally reliant on migrants to fill gaps in the workforce:
 - In 2017: 8% non-UK EEA nationals and 10% non-EEA nationals but large regional variations
 - Share of non-UK nationals in social care has been fairly stable overall, but substantial changes in their composition: 2004 EU enlargement, 2012 introduction of points-based immigration system for non-EEA nationals





Non-UK nationals in the social care workforce in England*



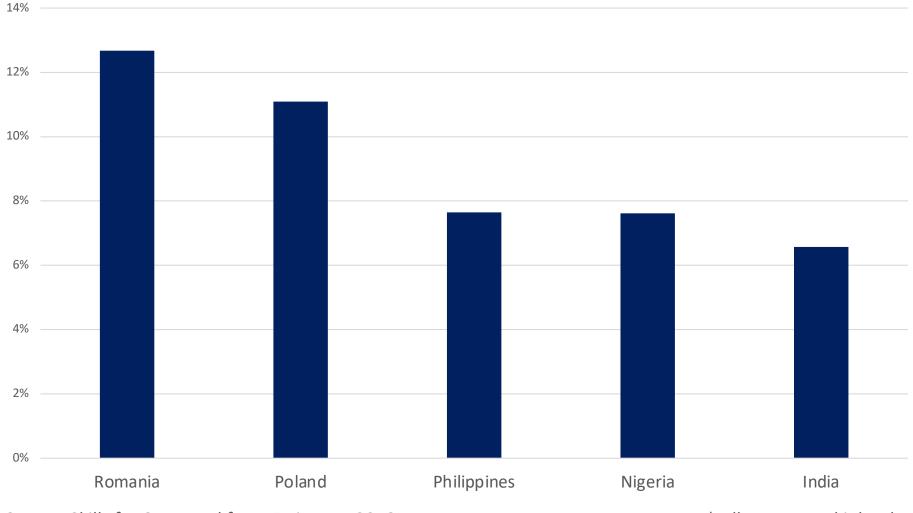
Source: Skills for Care Workforce Estimates 2018

* All sectors and job roles





Top 5 nationalities* (as % of non-UK nationals)



Source: Skills for Care Workforce Estimates 2018

* All sectors and job roles





Challenges

- Brexit: free movement most likely will end, already signs of falling EU migration
- Overhaul of the immigration system: 2018
 White Paper on the post-Brexit immigration system; move towards a 'skills-based system'
- Increasing pressure on the social care system (demand, funding etc.)





Aims and review questions

Synthesise available evidence on the contribution of migrant workers to the provision of home care in the United Kingdom.

- 1. What are the experiences of migrant care workers in the UK (*migrant outcomes*)?
- 2. What are the actual and perceived benefits of employing migrant care workers from the perspective of employers *(employer outcomes)*?
- 3. What are the experiences of care users in relation to home care provided by migrant workers (*service user outcomes*)?
- 4. What is the impact of migrant workers on the workforce as a whole (*workforce outcomes*)?
- 5. What is known about the sustainability of supply and demand for migrant care workers (*sustainability*)?





Methods

- Systematic searches
- Thematic analysis
- Narrative synthesis of the literature
- See paper for details





Distribution of papers by review question

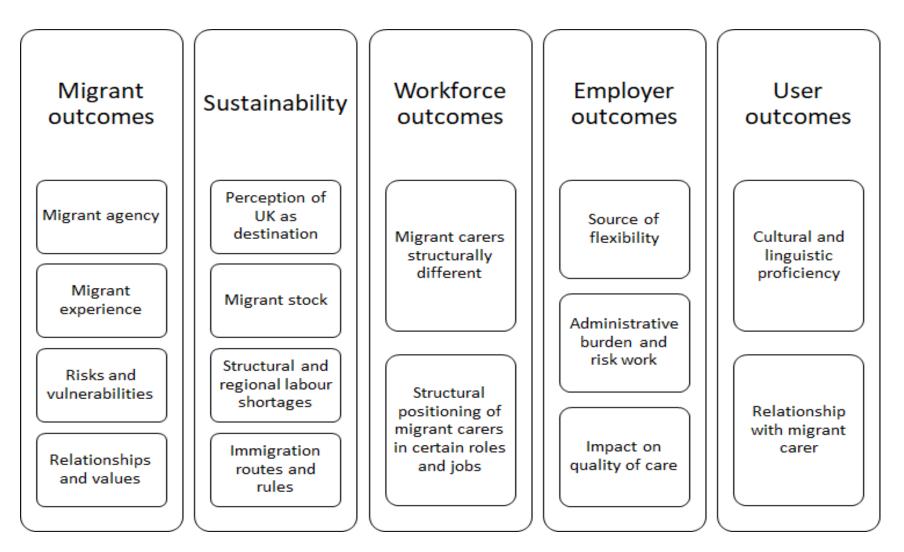


- 22 papers identified, from 7 studies
- Majority qualitative (n=13) or mixed methods (n=8)
- Only 3 focused on home care specifically





Findings







Conclusion

- Migrant care workers combine the risks and vulnerabilities of migrant status and the social care sector.
- Many 'wellbeing failures' (McGregor 2018) identified but there are also positive wellbeing outcomes.
- Various gaps in our knowledge of migrant care work: heterogeneous group – differential experiences.
- Implications for future immigration policy.

McGregor, J.A., 2018. Reconciling Universal Frameworks and Local Realities in Understanding and Measuring Wellbeing. In The Politics of Wellbeing (pp. 197-224). Palgrave Macmillan









Contact us:

Project title: Sustainable Care: connecting people and systems
Funding: Economic & Social Research Council
Dates: November 2017 to May 2021
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