

Diversity in the emergency care for febrile children in Europe: a questionnaire study

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ABSTRACT

Objective To provide an overview of care in emergency departments (EDs) across Europe in order to interpret observational data and implement interventions regarding the management of febrile children.

Design and setting An electronic questionnaire was sent to the principal investigators of an ongoing study (PERFORM (Personalised Risk assessment in Febrile illness to Optimise Real-life Management), www.perform2020.eu) in 11 European hospitals in eight countries: Austria, Germany, Greece, Latvia, the Netherlands, Slovenia, Spain and the UK.

Outcome measures The questionnaire covered indicators in three domains: local ED quality (supervision, guideline availability, paper vs electronic health records), organisation of healthcare (primary care, immunisation), and local factors influencing or reflecting resource use (availability of point-of-care tests, admission rates).

Results Reported admission rates ranged from 4% to 51%. In six settings (Athens, Graz, Ljubljana, Riga, Rotterdam, Santiago de Compostela), the supervising ED physicians were general paediatricians, in two (Liverpool, London) these were paediatric emergency physicians, in two (Nijmegen, Newcastle) supervision could take place by either a general paediatrician or a general emergency physician, and in one (München) this could be either a general paediatrician or a paediatric emergency physician. The supervising physician was present on site in all settings during office hours and in five out of eleven settings during out-of-office hours. Guidelines for fever and sepsis were available in all settings; however, the type of guideline that was used differed. Primary care was available in all settings during office hours and in eight during out-of-office hours. There were differences in routine immunisations as well as in additional immunisations that were offered; immunisation rates varied between and within countries.

Conclusion Differences in local, regional and national aspects of care exist in the management of febrile children across Europe. This variability has to be considered when trying to interpret differences in the use of diagnostic tools, antibiotics and admission rates. Any future implementation of interventions or diagnostic tests will need to be aware of this European diversity.

INTRODUCTION

The emergency department (ED) is the setting where reliable care has to be provided for acutely ill patients.¹ Children represent a large part of the ED workload, with nearly 40 visits per 100 population.² General as well as paediatric visits have increased during the last years.^{2,3}

Factors that contribute to this increase are lack of access to 24/7 primary care, lack of paediatric training among primary care physicians⁴ and parents' preferences to go directly to the ED.⁵

Fever is one of the most frequent reason for consultation.² Although most febrile episodes are self-limiting, infection still remains a common cause of death in children.⁶ Delayed recognition of potential life-threatening infections may have disastrous implications,⁷ while overtreatment can be invasive and costly and can lead to increasing antibiotic resistance.⁸ Caring for this broad spectrum of patients remains an ongoing challenge, and several studies have shown large practice pattern variation in the care for febrile children.⁹

The organisation of healthcare varies between countries as well as hospitals. For example, healthcare for children can be delivered by general practitioners, primary care paediatricians, and general or paediatric EDs.⁴

It has been suggested that variation in healthcare organisation accounts for part of the differences in paediatric mortality in Europe.⁴ For example, death rates from illnesses that rely on first access services such as primary care, for example, pneumonia, are higher in the UK than in Germany and the Netherlands.⁴

Our aim was to provide an overview of the delivery of care for febrile children at European EDs, which can aid the interpretation of observational studies and the implementation of future interventions.

METHODS

Participating hospitals and questionnaire development

This study is embedded in the MOFICHE study (Management and Outcome of Fever in children in Europe), which is part of the European Union-funded PERFORM project (Personalised Risk assessment in Febrile illness to Optimise Real-life Management) (GA:668303, www.perform2020.eu) (online supplementary appendix 1). MOFICHE collects information regarding patient characteristics, resource use (diagnostic tests, antibiotic prescription and hospitalisation) and outcome in febrile children.

An electronic questionnaire (online supplementary appendix 2) was sent by email to the principal investigator of each participating centre, which were 11 European hospitals in eight countries: Austria, Germany, Greece, Latvia, the Netherlands, Slovenia, Spain and the UK. The questionnaire was filled in by the principal investigator in collaboration with the head of the (paediatric) ED or one of the main consultants responsible for the care of febrile children at the ED.

The questionnaire was based on the article by Mintegi *et al*¹⁰ on organisation of paediatric emergency care and was further developed by the MOFICHE research team, consisting of a team of experts with a background in paediatrics, epidemiology, paediatric emergency care, paediatric infectious diseases and health economics. We gathered information on factors influencing case mix as well as resource use.

We focused on local ED quality indicators, regional systems of care and local factors influencing resource use based on Medford-Davis *et al*¹ classification of value-based emergency care.¹

The questionnaire was created with Google Forms. Questions consisted of multiple-choice or multiple-option questions, yes/no questions, 5-point Likert-scale questions and open questions.

All analyses were descriptive and performed with SPSS V.21 software. We analysed the correlation between the different setting characteristics using Pearson correlation coefficient.

Patient involvement

Patients were not directly involved in the design of this study.

Quality of care

In the *quality of care domain*, we included availability and type of triage system, guideline availability, paediatric intensive care unit (PICU) admission criteria, guidelines on maximum time spent in the ED, supervision, and availability of electronic health records (EHR).

Four types of supervision were distinguished¹¹:

- ▶ *Direct supervision*, the supervising physician is present *on site* with the junior doctor and patient.
- ▶ *Indirect supervision (I)*, the supervising physician is *within the hospital* and is immediately available for direct supervision.
- ▶ *Indirect supervision (II)*, the supervising physician is not present within the hospital, but is immediately available by *telephone* and available for direct supervision within 20–30 min.
- ▶ *Oversight*, the supervising physician is available for feedback *after care* is delivered.

Office hours were defined as daytime from Monday to Friday. Out-of-office hours were defined as evenings, nights, weekends and public holidays according to the local organisation.

Regarding EHR we asked for the electronic availability of history, physical examination, vital signs, diagnostic tests, treatment and disposition.

Regional aspects of care

In the *regional aspects domain*, we studied the organisation of primary care. We focused on the type of clinician providing primary care, out-of-office hours availability and ED self-referral rates. Information concerning routine immunisation was taken from the website of the European Centre for Disease Prevention and Control.¹²

We used 2016 WHO data to outline immunisation rates.¹³

Resource use

In the *resource use domain*, we studied admission rates and availability of point-of-care tests (POCT). Admission rates were based on annual admission rates of 2016.

RESULTS

General ED characteristics

All 11 hospitals participating in the MOFICHE study filled in the electronic questionnaire. Nine were university hospitals and three were large district general hospitals; seven had a dedicated paediatric ED (table 1). All hospitals had an onsite PICU. Nine settings served mixed inner-city/rural populations, and in 10 settings the population was from a mixed socioeconomic status.

Quality of care

The Manchester Triage System (MTS) was used in eight settings. The other settings used a local or national triage system.

In six settings (Athens, Graz, Ljubljana, Riga, Rotterdam, Santiago de Compostela), the supervising ED physicians responsible for febrile children were general paediatricians, in two (Liverpool, London) these were paediatric emergency physicians, and in three (München, Nijmegen, Newcastle) supervision could take place by either a general paediatrician or an (paediatric) emergency physician (table 1).

Table 1 Hospital characteristics

Hospital	Paediatric upper age limit (years)	Population, rural/inner city	Type of hospital, paediatric or mixed hospital and ED	Supervising specialist	Paediatric ED visits (n)	Primary care during out-of-office hours	Self-referral (%)	Triage system	Admission rate (%)
AT, MUG*	17	Mixed	Tertiary, university hospital mixed, ED paediatric	Paediatrician	10 000–20 000	No	50–75	MTS	12
DE, LMU†	18	Mixed	Tertiary university hospital and ED paediatric	Paediatrician, paediatric emergency physician	10 000–20 000	Yes	50–75	MTS	10
GR, NKUA‡	16	Inner city	Tertiary, university hospital and ED paediatric	Paediatrician	30 000–40 000	No	>75	Local/National	15
LV, RSU§	18	Mixed	Tertiary, university hospital and ED paediatric	Paediatrician	>40 000	No	20–50	MTS	12
NL, RUMC¶	18	Mixed	Tertiary university hospital paediatric, ED mixed	Paediatrician, emergency physician	<10 000	Yes	<20	Local/National	30
NL, EMC**	18	Mixed	Tertiary university hospital paediatric, ED mixed	Paediatrician	<10 000	Yes	20–50	MTS	20
SL, UKCL††	18	Mixed	Tertiary university hospital mixed, ED paediatric	Paediatrician	<10 000	Yes	<5	Local/National	51
SP, SERGAS‡‡	15	Mixed	University hospital mixed, ED paediatric	Paediatrician	30 000–40 000	Yes	>75	MTS	4
UK, LIV§§	16	Mixed	Tertiary, university hospital and ED paediatric	Paediatric emergency physician	>40 000	Yes	50–75	MTS	20
UK, SMH¶¶	16	Inner city	University hospital mixed, ED paediatric	Paediatric emergency physician	20 000–30 000	Yes	>75	MTS	15
UK, UNEW***	16	Mixed	Tertiary, university hospital and ED paediatric	Paediatrician, emergency physician	20 000–30 000	Yes	50–75	MTS	15

Continued

Supervision type and frequency

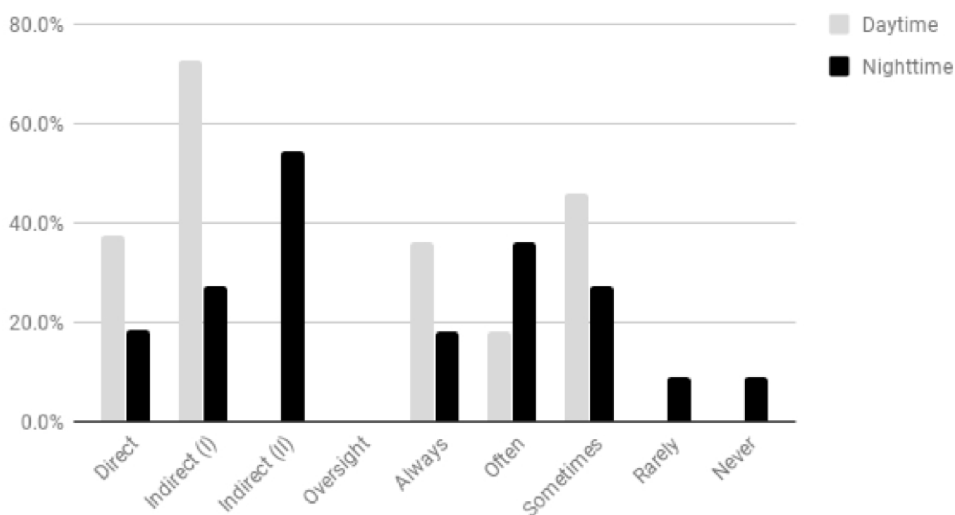


Figure 1 Supervision type and frequency: office hours versus out-of-office hours. Direct supervision: the supervising physician is physically present on site with the resident and patient. Indirect supervision (I): with direct supervision immediately available—the supervising physician is physically present within the hospital and is immediately available to provide direct supervision. Indirect supervision (II): with direct supervision available—the supervising physician is not physically present within the hospital or other sites of patient care, but is immediately available by means of telephonic and/or electronic modalities, and is available to provide direct supervision in person within 20–30 min at all times. Oversight: the supervising physician is available to provide review of procedures/encounters with feedback provided after care is delivered.

immunisation rates. Actual immunisation rates can be lower in specific regions, specific age groups, for specific immunisations and for booster immunisations¹⁵; therefore, the shown WHO data might be an overestimation of actual immunisation rates.

Resource use

Paediatric admission rates ranged from 4% to 51% (table 1).

Glucose POCT was available in all settings. Blood gas and urinalysis were available as a POCT in nine settings

and C reactive protein (CRP) POCT in six. Nasopharyngeal aspirate tests were available in six settings and a streptococcal antigen test in five.

Correlations between different setting characteristics

We found strong correlations between self-referral rates and admission rates ($r=-0.89$, $p<0.000$), and between annual visits and how often febrile children were discussed with a senior doctor during office hours ($r=-0.70$, $p<0.05$) or during out-of-office hours ($r=-0.82$, $p<0.05$). We found moderate correlations between ED type and how

Table 2 Routine immunisation in the eight participating countries¹²

	DTaP/IPV/MMR/Hib	PCV	Men	Hep-A	Hep-B	RV	Varicella	Influenza	BCG	TBE
Austria	+	+10	+ACWY	-	+	+	-	-	-	-
Germany	+	+13	+C	-	+	+	+	-	-	-
Greece	+	+13	+C, ACWY	+	+	+	+	-	-	-
Latvia	++	++10	-	-	++	++	++	+	++	+-
The Netherlands	+	+10	+C	-	+	-	-	-	-	-
Slovenia	++	+10	-	-	++	-	-	-	-	-
Spain	+	+13	+C	-	+	-	+	-	-	-
UK	+	+13	+B, C, ACWY	-	+	+	-	+	+-	-
+Routine immunisation (all children).										
+-Specific regions only.										
++Mandatory immunisation.										
-Not part of the routine immunisation programme.										

DTaP, diphtheria, tetanus and acellular pertussis vaccine; Hep-A, hepatitis A vaccine; Hep-B, hepatitis B vaccine; Hib, *Haemophilus influenzae* type b vaccine; IPV, inactivated polio vaccine; Men, meningococcal vaccine; MMR, measles, mumps, rubella vaccine; PCV, pneumococcal conjugate vaccine; RV, rotavirus vaccine; TBE, tick-borne encephalitis vaccine.

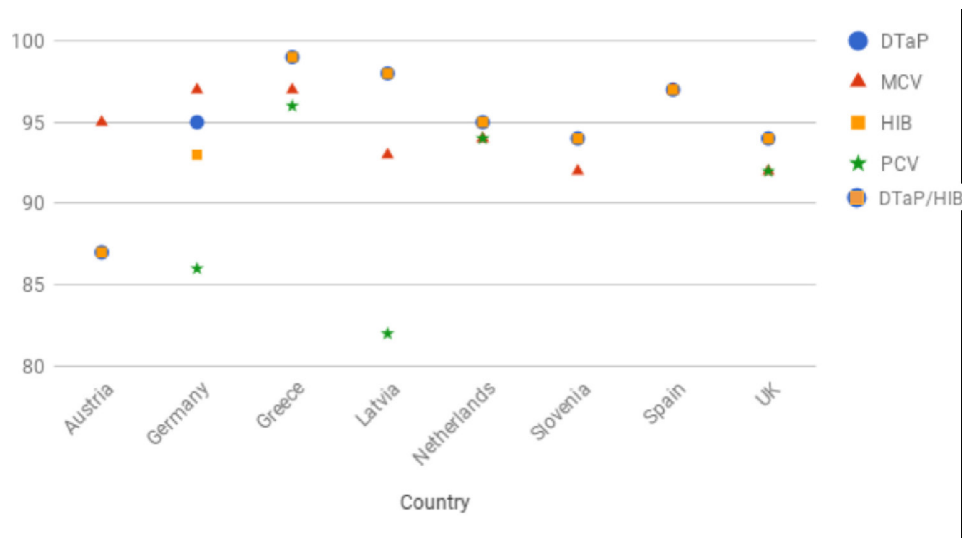


Figure 2 Immunisation rates.¹³ Slovenia PCV rate (50%) not included in the graphic. PCV immunisation rate not available for Austria and Spain. DTaP: percentage of surviving infants who received the third dose of diphtheria and tetanus toxoid with pertussis-containing vaccine. MCV: percentage of surviving infants who received the first dose of measles-containing vaccine. In countries where the national schedule recommends the first dose of MCV at 12 months or later based on the epidemiology of disease in the country, coverage estimates reflect the percentage of children who received the first dose of MCV as recommended. Hib: percentage of surviving infants who received the third dose of Hib-containing vaccine. PCV: percentage of surviving infants who received the third dose of PCV. In countries where the national schedule recommends two doses during infancy and a booster dose at 12 months or later based on the epidemiology of disease in the country, coverage estimates may reflect the percentage of surviving infants who received two doses of PCV prior to the first birthday. DTaP, diphtheria, tetanus and acellular pertussis vaccine; Hib, *Haemophilus influenzae* type b vaccine; PCV, pneumococcal conjugate vaccine. MCV, measles-containing vaccine.

often febrile children were discussed with a senior doctor during out-of-office hours ($r=0.63$, $p<0.05$). We did not find any correlation between hospital type and admission rates or hospital type and how often febrile children were discussed with a senior doctor.

DISCUSSION

We found several differences between the participating EDs regarding the care for febrile children in all three

domains: quality indicators, regional aspects of care and resource use.

Based on previous literature, we will discuss which of these factors are likely to influence outcome measures such as resource use (table 3).

Although the discussed domains are based on a study looking into the US healthcare systems, we believe these domains are similarly relevant for European healthcare systems.^{4 10}

Table 3 Factors that can potentially influence resource use, based on previous literature

	Diagnostic tests	Antibiotic prescription rates	Admission rates
Triage	±	–	±
Supervision and physician specialty	±	+	+
Guideline implementation	+	+	+
Electronic health records	+	–	–
Criteria for paediatric intensive care unit admission	–	–	+
Time spent in the emergency department	–	–	+
Primary care and pre-hospital services	+	+	+
Immunisation	+	+	+
Point-of-care tests	+	+*	+

+Possible influence.
 ±Influence not clear.
 –No influence expected.
 *In adults.

Factors influencing resource use directly

We found variability in physician specialty and supervision; both have been previously found to influence resource use.¹⁶ For example, supervised ED visits—as opposed to consultant alone—have been linked to higher resource use and longer ED stay.¹⁷

In our study we asked whether guidelines were available but did not assess actual use or adherence. Guideline adherence can improve the quality of care¹⁸ and has been shown to reduce resource use and lead to more appropriate antibiotic use without adversely affecting outcomes.¹⁹ However, despite guideline availability, there is considerable practice pattern variation, as guideline availability does not automatically lead to adherence.¹⁹

In around half of the EDs, a CRP POCT was available. POCT provides results quickly and therefore can reduce time to treatment initiation and ED length of stay.²⁰ CRP has shown to be of value in ruling in or out bacterial infections.²¹ A Cochrane review concluded that the use of a CRP POCT could reduce antibiotic prescription in adults²²; however, this was not confirmed in a paediatric primary care population.²³ In their discussion, the authors emphasise that performing a CRP POCT in *all* children with fever will not reduce antibiotic use, as it can lead to false positive values.²³ Which children will benefit most from a CRP POCT and how this will affect resource use still has to be evaluated.

There were marked differences in electronic healthcare records (EHR) availability in our study. Use of EHR can increase efficiency in ordering diagnostic tests, reduce errors, improve overview, reduce duplicate testing and admissions, and improve information exchange between healthcare providers.²⁴

From a researcher's perspective, it is important to recognise that paper-based records can be incomplete and lack standardisation. Conducting research in settings using EHR potentially offers benefits and new opportunities,²⁵ although aspects such as accuracy, completeness, standardisation, comparability and anonymity need to be addressed.^{24 25}

Triage aims to prioritise patients who need immediate care from those who can safely wait in order to improve outcomes.²⁶ Most settings used the MTS, but local systems were common as well. Research has shown that the performance of MTS is 'moderate to good' in children; however, its performance is lower in young children and children with comorbidities, who are at risk for undertriage (ie, they are assigned a lower priority level than they should).²⁷ Most local systems have not been thoroughly validated in children.²⁸

The impact of triage on resource use is not straightforward. As expected, a higher triage category is linked to higher resource use.²⁹ There is some evidence that 'down-triaging' of non-ill-appearing children to a lower category can reduce resource use without increasing adverse outcomes.³⁰ On the other hand, as undertriage can cause treatment delay, it has been hypothesised that undertriage can increase resource use³¹ and improved

triage can lead to more appropriate resource use.³² However, it is possible that triage influences resource use, and use of different triage systems can explain practice pattern variation. More research is needed on this topic to understand this exact relationship.

Six hospitals had local guidelines on how long a child could stay in the ED. In the UK, it is a national target that 95% of all ED patients should be discharged or admitted within 4 hours.³ Limiting ED stay can have a large impact on children and their families. It has been shown to decrease crowding and mortality and to improve patient satisfaction.³³ However, it has also been suggested that the introduction of the 4-hour target has increased (short-duration) admission rates, but consistent data are lacking.³ This leads to the discussion of a possible role of short-stay units, as these can potentially reduce ED length of stay as well as admissions.³⁴

We found marked variation in PICU admission criteria. This can influence general admissions as well as PICU admissions. PICU admissions are frequently used as an outcome measure for disease severity, and it is important to realise this can be influenced by other factors than disease severity alone.

Factors influencing resource use indirectly through case mix

Even though primary care was available in all settings, not all settings offered out-of-office primary care. Furthermore, the self-referral rate at the ED was high in many settings, suggesting that other factors than merely primary care *availability* influence self-referral. A high rate of self-referred patients can lead to a higher proportion of non-urgent patients who can delay resources being given to those who need it more urgently.³⁵

In their systematic review, Kraaijvanger *et al*⁵ identified several reasons for self-referral, such as patient expectations and accessibility to primary care. In some settings urgent primary care has been made available at the same site as the ED, and this has been shown to reduce self-referral rates, especially of low-urgent patients.⁵ In our study, we found a strong correlation between self-referral rates and admission rates.

Although there were large similarities in immunisations, there were also differences. This could explain some of the variation in the population and subsequent resource use between EDs.³⁶ For example, the introduction of the rotavirus immunisation has led to a large reduction of ED visits and admissions for children with gastroenteritis.³⁷

While the introduction of immunisations has led to a great reduction of invasive diseases,³⁶ the presented data show that low immunisation rates still occur in Europe. Low immunisation rates can lead to increased susceptibility by a direct effect as well as indirect effect by decreasing herd immunity.³⁸

In two recent European studies, the burden of life-threatening infections in children, including PICU admission for sepsis, was found to be largely due to

vaccine-preventable meningococcal and pneumococcal infections.^{39 40}

Strengths and limitations

The strengths of our study include the comprehensive collaboration of researchers who are part of a large European Union consortium, using a standardised protocol. To our knowledge, this is the first study comparing healthcare for febrile children at European EDs.

The main limitation is the proportional representation as this was a small convenience study and the survey was filled in by a single respondent (the principal investigator). Some of the results are based on clinicians' reflection on their local practice and few on validated demographic or hospital data. For example, the data regarding socioeconomic status were based on data provided by the survey respondent, while data regarding immunisation grades were based on WHO data.

In most countries only one or two hospitals from several hundreds in most countries contributed to this study, and not all 28 European Union countries participated. Therefore, results can reflect differences between hospitals as well as between countries and are not representative of all hospitals in the participating countries. For example, not all European hospitals have an onsite PICU. Furthermore, all participating hospitals were either a university or a large district general hospital, and results might therefore not be generalisable to smaller hospitals. However, as all participating hospitals were larger hospitals, the standard of care in these hospitals is expected to be high, and therefore diversity might represent practice variability between countries. This study gives an overview of setting-related factors that may influence resource use; however, this is not exhaustive.

What is known about the subject?

- ▶ Fever is one of the most frequent reasons for paediatric emergency department consultation.
- ▶ Differences in outcome of paediatric infectious diseases still exist in Europe and have been linked to differences in organisation of healthcare.

What this study adds?

- ▶ Our study shows marked differences regarding the organisation of emergency care for febrile children across Europe.
- ▶ Differences in the organisation of healthcare can influence resource use such as diagnostic tests, antibiotic prescription rates and admission rates.
- ▶ Our study provides an overview of setting-related factors that can influence resource use and thus need to be considered when interpreting results of observational studies.

CONCLUSION

Our study shows differences in the emergency care for febrile children across Europe. Resource use such as diagnostic tests, antibiotic prescription and admission rates can be influenced by differences in the organisation of healthcare.

Our study provides an overview of setting-related factors that need to be considered when interpreting results of observational studies. As new interventions are developed, these factors need to be considered to model their potential impact, to accurately plan clinical trials and to conduct health economic analyses.

More indepth research is needed to study the factors described above, of which some will be covered in the MOFICHE study in more detail.

Studying these differences can be used as a starting point to improve paediatric emergency care across Europe.⁴

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