

# **TITLE: The patient costs of care for those with TB and HIV: A cross-sectional study from South Africa**

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**Abbreviated running title:** Patient costs for integrated TB/HIV services in South Africa

## **Key Messages:**

- People with both TB and HIV in South Africa are at high risk of catastrophic costs.
- Integration of services has to some extent reduced the number standalone TB and HIV of visits to the health facility. It is, however unlikely that catastrophic cost can be averted by service integration alone
- Social and income protection policies are likely to be required to protect TB/HIV patients if global targets on catastrophic cost reduction are to be met

**Ethical Considerations:** The London School of Hygiene & Tropical Medicine and the University of the Witwatersrand gave ethical approval for the study. The study was also registered in the clinical trials register for South Africa (registration number DOH-27-10113846) and additional permission to conduct the study was sought from the Ekurhuleni health department.

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# 1 **Abstract**

2 **Background:** This study describes the post-diagnosis care-seeking costs incurred by people  
3 living with TB and/or HIV and their households, in order to identify the potential benefits of  
4 integrated care.

5 **Methods:** We conducted a cross-sectional study with 454 participants with TB or HIV or both in  
6 public primary health care clinics (PHC clinics) in Ekurhuleni North Sub-District, South Africa. We  
7 collected information on visits to health facilities, direct and indirect costs for participants and  
8 for their guardians and caregivers. We define 'integration' as receipt of both TB and HIV services  
9 at the same facility, on the same day. Costs were presented and compared across participants  
10 with TB/HIV, TB-only and HIV-only. Costs exceeding 10% of the participant's income were  
11 considered catastrophic.

12 **Results:** Participants with both TB and HIV faced a greater economic burden (USD \$74/month)  
13 than those with TB only (USD \$68/month) or HIV only (USD \$40/month). On average, people  
14 with TB/HIV made 18.4 visits to health facilities, more than TB-only participants or HIV-only  
15 participants who made 16 and 5.1 visits respectively. However, people with TB/HIV had fewer  
16 standalone TB (10.9) and HIV (2.2) visits than those with TB-only (14.5) or HIV-only (4.4).  
17 Although people with TB/HIV had access to 'integrated' services, their time loss was substantially  
18 higher than for other participants. Overall, 55% of participants encountered catastrophic costs.  
19 Access to official social protection schemes was minimal.

20 **Conclusions:** People with TB/HIV in South Africa are at high risk of catastrophic costs. To some  
21 extent, integration of services reduces the number of standalone TB and HIV of visits to the health  
22 facility. It is however unlikely that catastrophic costs can be averted by service integration alone.  
23 Our results point to the need for timely social protection, particularly for HIV-positive people  
24 starting TB treatment.

# 1 MAIN TEXT

## 2 Introduction

3 The launch of the Sustainable Development Goals (SDGs) and Universal Health Coverage reflect  
4 an increased global focus on the interaction between health outcomes and poverty. Health sector  
5 policy-makers are becoming increasingly interested in interventions and service delivery models  
6 that may best prevent impoverishment. While there has been much investigation into the impact  
7 of service integration on provider costs, much less attention has been focussed on the potential  
8 economic and poverty reduction benefits to service users, particularly vulnerable groups (World  
9 Bank, 2009; World Health Organization et al., 2009; Atun et al., 2010).

10 Household and patient-incurred costs associated with health shocks have long been recognized  
11 as key contributors to impoverishment (Heltberg and Lund, 2009; Alam and Mahal, 2014;  
12 Wagstaff and Lindelow, 2014). In the case of tuberculosis (TB), patient-incurred costs are a major  
13 barrier to access to health services in low-income countries (Ensor and Cooper, 2004; O'Donnell  
14 et al., 2007), and have been associated with negative TB treatment outcomes (Wingfield et al.,  
15 2014). Even where TB services are offered free of charge, the high costs of access such as  
16 transportation and opportunity cost of time spent accessing care may provide obstacles for  
17 vulnerable groups, while worsening or creating poverty in those that proceed to seek care (Xu et  
18 al., 2007). When faced with high costs of accessing TB care and a reduced ability to earn income  
19 due to illness, some TB patients resort to selling off their assets and taking interest-bearing loans  
20 (Lönnroth et al., 2014). This can result in a long term poverty impact for both patients and their  
21 households (Xu et al., 2003; Gottret and Schieber, 2006; WHO, 2010; Lönnroth et al., 2014).

22 For people accessing care for both TB and HIV, health service integration has the potential to  
23 reduce this economic burden. Integration may benefit patients by enabling health improvements  
24 and cost reductions through less fragmented services, improved continuity of care, and better

1 retention in care (Sweeney et al., 2012). Integration may also facilitate cost reductions through  
2 fewer visits to facilities and reduced delays in accessing treatment (Legido-Quigley et al., 2013).

3 In 2012, TB was the primary cause of death for 25% of all HIV-associated deaths in South Africa,  
4 and 61% of all people with TB were HIV-positive (WHO, 2015). The country has developed  
5 guidelines for the integration of TB and HIV services with preference for a “one stop shop”, where  
6 services are provided under one roof (National Department of Health, 2011). TB/HIV integration  
7 is expected to “ensure comprehensive management of the patient, reduce morbidity and  
8 mortality and improve treatment outcomes” (Chehab et al., 2013; National Department of Health,  
9 2014). Integration however remains poorly implemented in South Africa (Churchyard *et al.*,  
10 2014). Although services are commonly provided ‘under one roof’, they may often not be  
11 provided by a single provider, nor will patients be correctly referred between providers. As a  
12 result the evidence base on the impact of TB/HIV integration on patient-relevant outcomes is  
13 small and inconsistent (Kaplan et al., 2014; Jacobson et al., 2015; Ledibane et al., 2015).

14 To date, TB patient costing studies in South Africa (Chimbindi et al. 2015, Foster et al. 2015) have  
15 not comprehensively assessed the economic impact of illness on people with both TB and HIV.  
16 The purpose of this paper is to comprehensively describe the post-diagnosis care-seeking  
17 behaviour, patient costs incurred and coping strategies adopted by people living with TB and/or  
18 HIV and their households, in order to identify the potential benefits of integrated care. To present  
19 this, we collected data on the costs incurred by participants in the period immediately following  
20 receipt of a TB and/or HIV diagnosis and including the first 3-5 months of care, as this is the  
21 period when previous studies have shown patients to incur the highest costs (Foster et al. 2015).  
22 We present this evidence in order to support policy makers as they assess the potential benefits  
23 from the improved implementation of TB/HIV integration.

# 1 **Methods**

## 2 **Study setting**

3 The study was conducted in Ekurhuleni North; a sub-district in Gauteng province, South Africa.  
4 Ekurhuleni had approximately 3.2 million inhabitants in 2013 (City of Ekurhuleni, 2013) and a  
5 population density of approximately 1609 people per square kilometre (Statistics South Africa,  
6 2015). Ekurhuleni has a high unemployment rates of 28.8% in the general population and 36.9%  
7 among persons between ages of 15 and 35 (City of Ekurhuleni, 2013, 2014). In 2013, 8% of the  
8 people living in Ekurhuleni reported that they did not have any source of income and 27.9% were  
9 considered to be living below a nationally defined minimum living standard (City of Ekurhuleni,  
10 2013). The South Africa District Health Barometer of 2013 estimated a TB case notification rate  
11 of 336 per 100 000 for Ekurhuleni (Massyn *et al.*, 2014). According to a national HIV prevalence,  
12 incidence and behaviour survey, the HIV prevalence for Ekurhuleni was 14.3% (10.3% - 19.5%)  
13 in 2012 (Simbayi *et al.*, 2014).

## 14 **Study design and baseline data collection**

15 This was a cross-sectional study nested within a cluster randomised trial – the MERGE trial. The  
16 MERGE trial evaluated the effect of implementing an intervention to optimise/improve TB/HIV  
17 integration on morbidity, mortality and retention in care at public primary health care clinics  
18 (PHC clinics) (Kufa *et al.*, 2014). A total of 18 PHC clinics, the study clinics, were randomly  
19 allocated to the intervention or control arm. To be eligible for inclusion in the trial, the clinics had  
20 to meet the following criteria: no conflicting research study in progress at the clinic, clinic has at  
21 least 40 TB cases per year, and the clinic has available TB data.

22 Participation in the MERGE trial was not a requirement for inclusion in the patient costs study.  
23 Instead MERGE trial participants had an equal chance of also being enrolled in the patient costs  
24 study if eligible. Cost data were collected using structured questionnaires at the 18 study clinics  
25 between April and October 2013. Participants were selected consecutively and enrolled if they

1 met any one of the following criteria: i) received a TB diagnosis 3-5 months prior to interview  
2 AND had a positive HIV test at any time (“TB/HIV”); ii) received a TB diagnosis 3-5 months prior  
3 to interview and was HIV negative at time of enrolment (“TB-only”) iii) tested HIV positive for the  
4 first time 3-5 months prior to interview and was not on treatment for TB at the time of enrolment  
5 (“HIV-only”). The time period was informed by previous research which showed that participant  
6 recall becomes diminished at around 4 months onwards (Mauch *et al.*, 2011). All participants  
7 reported a known positive or negative HIV status. Unlike TB, HIV positive reporting was not  
8 confirmed with clinic records. Participant numbers were capped at 50 per site, although only 3 of  
9 18 sites reached this cap due to low participant numbers at the facilities.

## 10 **Questionnaires**

11 Questionnaires were adapted from the Tool to Estimate Patients’ Costs that was developed by the  
12 Tuberculosis Coalition for Technical Assistance (TBCTA) and the United States Agency for  
13 International Development (USAID) (USAID and World Health Organization, 2008). Separate  
14 questionnaires were developed for people being treated for TB (regardless of HIV status) and for  
15 HIV-positive people not being treated for TB to accommodate different pathways of care. Both  
16 questionnaires captured similar level of detail on the different events in the pathway of care.  
17 Questionnaires focused on the period in the first 3-5 months after participants knowing or being  
18 told they had TB (‘post-diagnosis’) to understand the costs of accessing integrated services.

19 Demographic characteristics such as gender, age, ethnicity and nationality, levels of education,  
20 marital status, employment at the time of receipt of diagnosis, and the impact of illness on normal  
21 productive patterns were collected. Questionnaires also included detailed questions on the  
22 number of visits made to a range of providers, including the participant’s local PHC clinic (our  
23 study clinic), other public facilities, general practitioners, hospitals, traditional healers and  
24 pharmacies. A distinction was made between integrated visits and stand-alone visits for TB  
25 and/or HIV services at the study clinic. We define ‘integration’ as physical and temporal

1 integration, or receipt of both TB and HIV services at the same facility, on the same day (Mayhew  
2 *et al.*, 2016).

3 It was not feasible to measure costs for every visit made by participants; questions therefore  
4 elicited estimates of direct costs, time spent and income loss for the most recent visit to each  
5 provider, and the number of visits made to each provider type during the treatment period. The  
6 questionnaires also captured information about strategies adopted by participants to cope with  
7 costs of illness. Coping strategies enquired of include: taking interest-bearing loans from lenders,  
8 borrowing money from friends or relatives, selling personal goods, and receipt of grants or  
9 charitable donations.

## 10 **Data analysis**

11 The data were captured in a secure electronic database and exported into Stata 14 and Microsoft  
12 Excel for analysis (Microsoft, 2014; Stata Corp, 2015). An 'available case analysis' assumed  
13 unavailable data values were missing at random. All costs were converted to an average monthly  
14 cost to facilitate comparison across participants who had received diagnosis between 3-5 months  
15 prior to interview.

16 Direct costs were defined as medical and non-medical expenses paid out-of-pocket (OOP).  
17 Medical expenses included consultation fees and any OOP payment for medicines and diagnostics  
18 paid at any provider. Direct non-medical expenses included the travel costs of participants and  
19 guardians if any, food costs incurred while in hospital, money spent buying any special foods or  
20 dietary supplements due to illness, and any interest incurred on loans taken out to meet the costs  
21 of OOP payments. Direct medical and non-medical costs were determined as the product of the  
22 reported expense for the most recent visit to each provider type and the number of visits made  
23 to that provider during the post-diagnosis period; these were then divided by the number of  
24 months in the post-diagnosis period.

1 We use reported income loss as our primary measure of indirect costs for participants. To  
2 facilitate comparison with other patient cost studies, we also report separately on time the  
3 participants spent seeking care or were unable to work. We estimated the mean time spent per  
4 month using the total time reported for the most recent visit to each provider time, multiplied by  
5 the total monthly visits to each provider. Indirect costs for guardians and carers were defined as  
6 the opportunity cost of time spent away from their daily productive routine, including travel to  
7 health facilities, consultation time, and covering household chores usually done by the  
8 participant. As guardians and carers were not interviewed directly about their income loss, the  
9 opportunity cost of this time for guardians and carers was estimated using median income of  
10 elementary occupations in South Africa, R 1517 per month (Statistics South Africa, 2010)  
11 multiplied by the mean time loss. Loan costs were calculated as the difference between the  
12 borrowed amount and the amount paid back.

13 We also estimated catastrophic costs incurred due to TB and/or HIV. Catastrophic costs are  
14 calculated as a proportion of total costs (direct and indirect) to an income (personal or  
15 household). The principle of catastrophic costs is rooted in identifying when patients and their  
16 households involuntarily reduce expenditure on basic household needs such as food, clothing and  
17 education in order to pay for health care (Ranson, 2002). According the World Health  
18 Organization (WHO) approach, costs are defined as catastrophic when total costs incurred (direct  
19 and indirect combined) exceed a given threshold of household income (World Health  
20 Organization, 2015). In the absence of reliable data on household income, we adopted a threshold  
21 of 10% of individual participant income (Barter *et al.*, 2012). This threshold has been a widely  
22 used benchmark for catastrophic costs in many patient costing studies (Xu *et al.*, 2003; Russell,  
23 2004; Tanimura *et al.*, 2014; Wingfield *et al.*, 2014; Foster *et al.*, 2015), due to the challenges of  
24 measuring household rather than individual income. An alternative 20% threshold of household  
25 income is also being increasingly used in the case of TB, due an observed association between this  
26 level of cost and negative health outcomes in Peru (Wingfield *et al.* 2014). We varied the  
27 catastrophic cost threshold in our analysis from 5-25% to understand the impact of this arbitrary



1 threshold (Russell 2004, Ukwaja, Alobu & Hopewell 2013). To avoid mathematical errors  
2 associated with division by zero, an arbitrary value of USD1 was assigned to income for those  
3 participants who reported zero income or where income was a missing value (Foster *et al.*, 2015).  
4 We adopted a descriptive cost analysis due to the small sample size of some of the comparison  
5 groups. Prior to analysis, all costs were converted from the South African rand (ZAR) to the  
6 United States dollar (USD) using the average rate during the period of data collection in 2013;  
7 ZAR 9.62= USD 1 (OANDA, 2016). Despite skewness and non-normality of cost data, arithmetic  
8 means were used in all calculations as was done in previous studies (Wingfield et al. 2014) and  
9 in line with the principles of economic evaluation (Bill and Melinda Gates Foundation *et al.*, 2014).  
10 Standard deviations were used as measures of dispersion for cost data and inter-quartile ranges  
11 for continuous descriptive data.

## 12 **Ethical considerations**

13 Ethical approval was obtained from the authors institute. The study was also registered in the  
14 clinical trials register for South Africa (registration number DOH-27-10113846) and additional  
15 permission to conduct the study was sought from the Ekurhuleni health department.

## 16 **Results**

17 We invited 475 participants meeting the inclusion criteria to participate in the study, and 463  
18 consented to participate. The most common reason for non-inclusion was receipt of diagnosis  
19 outside of the window of 3-5 months prior to interview. Of the 463 enrolled, 454 participants  
20 from 18 PHC clinics were included in the analysis, with nine participants excluded because data  
21 on their gender were missing at analysis stage. The majority of the participants included in the  
22 analysis had received a diagnosis of HIV only (n = 298; 66% of sample). Forty TB-only  
23 participants and 116 TB/HIV participants were recruited. Of the TB/HIV participants, 20 received

1 both TB and HIV diagnoses on the same day, and an additional 46 received both diagnoses within  
2 two months of each other.

### 3 **Descriptive characteristics**

4 Characteristics of the study population are presented in Table I. The majority of participants were  
5 unmarried (58%). Most participants were female (64%), and educated above grade 8 (84%).  
6 Participants born in South Africa and those of African origin made up 83% and 97% of the study  
7 population respectively. Unemployment was very high across all participant groups; 45% of  
8 enrolled participants were unemployed at the time of receiving their diagnosis, as compared to a  
9 national unemployment rate of 25% (Statistics South Africa, 2015). Median monthly income was  
10 \$128 at the time of diagnosis of TB and/or HIV. Of those who were employed at the time of  
11 diagnosis, 6% had a monthly income below the national poverty line of \$52 per month (Statistics  
12 South Africa, 2014). The highest income at the time of diagnosis was reported by the TB/HIV  
13 group (median \$150 per month), while the TB-only group had the lowest average income (\$88  
14 per month).

15 A large proportion of participants had informal carers; 55% of those with TB, 37% of those with  
16 HIV and 48% of those with TB/HIV. The impact of illness and care-seeking had variable effects  
17 on participants' and household members' income-earning activities. Across all participant  
18 groups, 19% of participants missed work due to illness and 21% of participants were unable to  
19 complete their normal household duties in the post-diagnosis period. People with TB were more  
20 likely to miss work with the highest proportion being 31% among TB/HIV participants.

### 21 **Health service use**

22 All study facilities offered integrated care for both TB and HIV as defined in the methods section.  
23 Actual practice at study facilities varied considerably; in some facilities visits were integrated at  
24 the provider level where both services delivered by the same provider or the consultation level  
25 where both services delivered within the same consultation, though the latter was rare. Table II

1 shows the overall mean number of clinic visits and by visit type, for each participant group.  
2 TB/HIV participants on average made 5 ‘integrated’ visits in the post-diagnosis period. TB only  
3 participants also received integrated visits when for HIV testing and collecting test results – on  
4 average this was 0.8 visits per person across study facilities.

5 In the post-diagnosis period, all participants made relatively few visits to providers outside the  
6 public health system. The average total number of visits to other facilities and providers ranged  
7 from 0.6 in the TB only group to 0.2 in the HIV only group. The total number of participants  
8 accessing other types of health provider, and mean number of visits by those participants, is  
9 presented in the Appendix, Table II. The largest proportion of participants accessing care from  
10 providers outside the public health system was among the TB/HIV participant group, at 23.28%.  
11 Fifteen percent of TB-only participants and 14% of HIV-only participants reported use of  
12 providers outside the public health system respectively. Thirteen TB/HIV participants were  
13 hospitalized, as compared to 2 HIV-only participants and zero TB-only participants.

14 All people with TB visited the study health facilities at least 4 times per month in the post-  
15 diagnosis period. HIV only participants made the fewest visits to study facilities over the study  
16 period (mean 1 visit per month).

### 17 **Patient costs**

18 Table III presents patient-incurred costs in the post-diagnosis period. The highest total costs in  
19 the post-diagnosis period were reported by TB/HIV and TB-only participants; \$74.07 and \$68.33  
20 per month respectively. Costs for the HIV-only group (\$40.41 per month) were substantially  
21 lower. Indirect costs contributed the majority of the total costs, at 71% of total cost for TB/HIV  
22 participants, 86% of total cost for TB-only participants, and 55% of total cost for HIV-only  
23 participants.

24 Direct OOP costs incurred by participants ranged from \$9.86 per month for TB-only participants  
25 to \$21.72 per month for TB/HIV participants (Table III). Detailed costs incurred at all facility

1 types are listed in the Appendix, Table II. Direct costs were largely driven by costs of special food  
2 purchased as nutritional supplements for the illnesses in question. Monthly costs of special foods  
3 ranged from \$8.06 to \$13.40 per month, representing 53% of direct costs for HIV-only  
4 participants, 60% of direct costs for TB/HIV participants, and 82% of direct costs for TB-only  
5 participants. Expenditure on special foods alone represented an average of 30%, 13%, and 27%  
6 of total income for HIV-only, TB-only, and TB/HIV participants respectively. None of the  
7 interviewed participants incurred direct medical costs at the study clinic, or at any other PHC  
8 clinic. Participants who sought care from health facilities outside the public health system,  
9 particularly those with TB/HIV, incurred some direct medical costs; an average of \$1.71 per  
10 month was observed for TB/HIV participants. The highest direct medical costs from providers  
11 outside the public health system were incurred by participants accessing care from traditional  
12 healers, however this was driven by one participant reporting a very high cost of \$415.

13 Indirect costs were high for all participant groups, particularly those participants being treated  
14 for TB. Job loss and other income losses were major drivers for indirect costs; accounting for 62%  
15 of cost in the participants with TB/HIV and 77% of cost for TB-only participants. Participants  
16 with TB (both TB-only and TB/HIV) lost an average of \$32.53/month in income due to time spent  
17 seeking care. HIV-only participants lost substantially less income due to seeking care on average  
18 than other participant groups, at an average of \$2.99 /month.

19 About 4% of participants with TB and 3% of those with HIV their job entirely due to illness.  
20 Among those who lost their jobs due to illness, the mean and median income losses were \$321.62  
21 and \$207.90 respectively. The average income loss due to job loss across all participants was  
22 \$17.78/month for TB-only participants, \$15.40/month for TB/HIV participants, and  
23 \$2.99/month for HIV-only participants. The monetary value of time lost by guardians was  
24 particularly high for HIV-only participants. Table III shows the monthly guardian opportunity  
25 costs of time varying from \$2.07 in the TB/HIV group to \$4.14 in the HIV-only group. In contrast,  
26 the cost of informal caregiving was particularly high for participants with TB (regardless of HIV

1 status); this cost averaged \$5.81 per month for TB-only participants and \$4.42 per month for  
2 TB/HIV participants.

### 3 **Patient time loss**

4 The time that participants lost while travelling to health facilities and accessing (and waiting for)  
5 care in the post-diagnosis period is presented in Table IV. TB/HIV participants lost the most time,  
6 averaging 91 hours per participant over the post-diagnosis period. This was more than the  
7 combined time loss of TB-only and HIV-only participants (33.8 hours and 23.4 hours  
8 respectively). The time lost by TB/HIV participants was driven by long hospitalisations for 11  
9 out of 116 (9.4%) participants who were hospitalised for an average of 17.7 nights over the post-  
10 diagnosis period. The average time loss for TB/HIV participants not hospitalized was 50 hours  
11 over the post-diagnosis period. Travel time, particularly for visits to the study clinic, was also  
12 substantial. TB/HIV participants lost an average of 20 hours travelling, while TB-only and HIV-  
13 only participants lost an average of 15 and 6 hours travelling, respectively.

### 14 **Catastrophic costs**

15 Figure I illustrates the percentages of participants facing catastrophic cost, varying thresholds  
16 from 5% to 25%. All participants had high rates of catastrophic expenditures, across thresholds.  
17 The results show that more than 60% of all participants face catastrophic costs at the 10%  
18 threshold. TB/HIV participants show the highest proportions facing catastrophic costs, with 73%  
19 of participants encountering catastrophic costs at the 5% threshold and 61% at the 25%  
20 threshold. More than 70% of HIV-only participants experienced catastrophic at 5% threshold,  
21 however this proportion dropped at higher thresholds. Considering only direct costs reduced the  
22 proportion of participants encountering catastrophic costs to 68-50% of TB/HIV participants, 46-  
23 31% of TB-only participants, and 54-33% of HIV-only participants depending on threshold  
24 (Appendix Figure I).

## 1 **Coping Strategies**

2 Table V shows the range of strategies adopted by participants and their households to cope with  
3 income loss and/or direct out of pocket payments incurred due to TB and/or HIV (Table V).  
4 Fifteen percent of HIV-only participants, 6% of TB/HIV participants, and 8% of TB-only  
5 participants adopted at least one coping strategy. The most common coping strategy was loan-  
6 taking, which was done by 11% of HIV-only participants, 8% of TB-only participants, and 3% of  
7 TB/HIV participants. Interest charged on loans to the TB/HIV and HIV-only group were relatively  
8 high, at 27% and 22% of the initial value respectively. In contrast, TB-only participants were able  
9 to source loans at zero interest from friends or family. Government grants and charitable  
10 donations were rarely accessed across all participant groups. Similarly, asset sales were not used  
11 by the majority of participants as a means to cope with TB and/or HIV-related costs.

## 12 **Discussion**

13 All participants interviewed in this study encountered high costs associated with HIV and/or TB.  
14 Over 45% of all participants experienced catastrophic costs even at thresholds as high as 25% of  
15 individual income. People with both TB and HIV on average face higher levels of post-diagnosis  
16 catastrophic costs than those with TB-only or HIV-only, especially at higher thresholds.

17 In principle, integration has the potential to reduce the overall number of visits. We found many  
18 participants were receiving integrated care, defined as receiving multiple services within one  
19 visit. TB/HIV participants received an average of 5 'integrated' TB/HIV visits in the post-diagnosis  
20 period, where both TB and HIV services were delivered on the same day. As a result, participants  
21 received fewer TB-only visits than the TB-only group, and fewer HIV-only visits than the HIV-only  
22 group. However, the total time loss for TB/HIV participants was still considerably higher than  
23 time loss for other participants. Similarly, travel costs for people with TB/HIV were substantially  
24 higher than all other participants. Given the high costs faced by those with TB/HIV, further gains

1 may be achieved by ensuring that 'integrated' visits are delivered by the same provider or within  
2 the same room, reducing waiting periods between multiple visits in a day.

3 The gain in reduced visits observed for people with both TB and HIV may be extended by further  
4 integration, where services are provided by one provider, minimising the need for separate  
5 appointments. However, given the existing level of integration in terms of numbers of joint  
6 TB/HIV visits, it is unlikely that catastrophic cost can be averted by integration alone, and our  
7 results point to the need for timely social protection schemes such the government temporary  
8 disability grant, particularly for HIV-positive people starting TB treatment.

9 To some degree, patients are able to cope with the costs of care, for example through taking loans  
10 with little or no interest from family and friends. However, where costs are particularly high or  
11 where patients lack social capital, coping strategies may place patients at risk of worsened long-  
12 term economic burden. For example, access to loans in some instances can show a level of credit  
13 worthiness; particularly where loans are taken from family or friends with no interest they have  
14 been regarded in the literature as an indicator of social capital and a possible way for households  
15 to reduce the economic burden of illness (Chuma *et al.*, 2007). However, where loans are taken  
16 out with high interest rates or where productive assets are sold, households face the risk of long-  
17 term economic hardship (Madan *et al.*, 2015; Squire *et al.*, 2015). The extent of loan-taking at  
18 high interest in order to meet the costs of health care suggests that people with HIV may be at  
19 high risk of long-term economic hardship. People with HIV were also more likely to sell assets in  
20 order to pay for care; this may also translate to diminished financial status because assets may  
21 have been sold for less than their replacement values.

22 In addition to loans and asset sale, some people received grants as well as donations to deal with  
23 costs of illness. Currently, the South African government offers a temporary social relief of  
24 distress grant for patients who at the discretion of a doctor are deemed unfit to undertake  
25 remunerative work (Department of Social Development, 2006). However, access to these were

1 consistently low, with 1% of participants overall accessing government grants. People with TB  
2 in particular had little access to the temporary disability grant, even when they were  
3 encountering catastrophic costs. This may be due to difficulty accessing the required  
4 certifications of disability within a rapid time frame. Access to charitable donations was similarly  
5 low, with only 4 of the 454 participants interviewed accessing a donation. This notable absence  
6 of donations and grants for all participants, and TB participants in particular, shows a policy  
7 implementation gap for the most vulnerable TB patients. Further research on the reasons for this  
8 implementation gap is needed, and the South African government should thus consider  
9 alternative social protection mechanisms, such as unconditional immediate cash transfers to TB  
10 patients to close this gap (Boccia *et al.*, 2011).

11 Participants with HIV (both HIV-only and TB/HIV) encountered relatively high costs due to  
12 accompaniment by guardians to the study facility. South African HIV treatment policy encourages  
13 use of a 'treatment buddy' to support adherence, however this is not considered a requirement  
14 for initiation onto treatment (South African Department of Health, 2010). Nearly all HIV-only  
15 participants reported that a guardian accompanied them to their most recent PHC clinic visit.  
16 Participants with TB-only were not as frequently accompanied to the PHC clinic, and therefore  
17 had relatively lower costs.

18 Our study supports previous findings that the primary drivers of TB patient costs are income and  
19 job loss associated with time spent care-seeking and inability to work due to illness (Muniyandi  
20 *et al.*, 2005; Aspler *et al.*, 2008; Ukwaja *et al.*, 2013; Chimbindi *et al.*, 2015). All people with TB  
21 had high numbers of health facility visits and these were reflected in time and travel costs. Study  
22 participants with TB also had a high rate of job loss, no matter their HIV status. South Africa is  
23 currently scaling-up community based approaches to treatment supervision that may reduce  
24 these costs in the future.



1 Our study also supports previous findings that supplementary food is an important driver of TB  
2 patient costs in South Africa (Bond *et al.*, 2008; Foster *et al.*, 2015), raising the question of whether  
3 patients are getting appropriate education regarding nutrition and TB. Previous studies have  
4 indicated that patients may perceive that TB and HIV drugs must be supplemented with higher  
5 food intake, often including foods outside of the normal South African diet including eggs, fruit,  
6 soft drinks, and meat (Bond *et al.*, 2008). Improved nutrition counselling for people with TB  
7 and/or HIV is needed to help households meet dietary needs within their normal spending  
8 capabilities.

9 As with any patient-level costing effort, this study faced several methodological limitations.  
10 Primarily, our comparisons are made on a small sample and the participant groups we compared  
11 did not have equal numbers of participants because eligible participants were recruited  
12 consecutively, and the MERGE study had fewer participants with TB. Methodological choices  
13 taken in this study, and the potential limitations of these are discussed in detail by Sweeney *et al.*  
14 (2016). In practice, when conducting patient cost interviews alongside intervention studies and  
15 trials, analysts are faced with either obtaining comprehensive costs of a smaller sample or limited  
16 costs (usually OOP) from a larger sample. Due to the importance of indirect costs as highlighted  
17 by previous studies, we chose the former. We chose a recall period of 3 to 5 months; this poses  
18 some risk of recall bias, which we weighed against the potential to miss costs. Second, the patient  
19 costs questionnaire was time consuming taking up to 60 minutes. The long survey times required  
20 also pose some risk of survey fatigue for interviewees, as well as interviewers. A number of  
21 training sessions were conducted with the interviewers and a number of recruitment guides were  
22 developed to make the recruitment process more feasible. Finally there is considerable debate in  
23 the literature surrounding the measurement of indirect costs, and the approach taken in previous  
24 studies is inconsistent (Zhang *et al.*, 2011; Krol *et al.*, 2013; Krol and Brouwer, 2014; Laurence *et*  
25 *al.*, 2015). We chose to report income loss as our primary measure of indirect cost in order to  
26 avoid double-counting and possible bias against people with zero income, and report on time loss  
27 separately to facilitate comparison with other studies (Wingfield *et al.*, 2014; Chimbindi *et al.*,

1 2015). Further methodological research on measurement of indirect costs would facilitate future  
2 analyses of patient costs.

### 3 **Conclusions**

4 Given the catastrophic costs associated with TB and HIV, even in settings where TB and HIV  
5 treatment are provided for 'free', social and income protection policies are likely to be required  
6 to protect these patients if global targets on catastrophic cost reduction are to be met. Integration  
7 of services has potential to reduce the number of visits to the health facility, and our data shows  
8 patients are receiving this care already in South Africa. However, we also find that those with  
9 TB/HIV suffer the highest costs, and integration should be further extended to ensure that both  
10 the economic burden of ill-health and that of treatment are minimised for vulnerable households.

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**Table I Demographic characteristics at time of interview, by participant group**

	<b>TB/HIV [n=116]</b>		<b>TB only [n=40]</b>		<b>HIV only [n=298]</b>	
<b>Female n (%)</b>	63	22%	16	6%	210	73%
18-24	10	9%	5	13%	22	7%
<b>Age n (%)</b>						
25-34	43	37%	21	53%	131	44%
35-44	48	41%	6	15%	96	32%
≥45	13	11%	8	20%	43	14%
<b>South African n (%)</b>	100	86%	32	80%	244	82%
<b>Black/African n (%)</b>	111	96%	38	95%	291	98%
<b>Grade 8 and above n (%)</b>	95	82%	34	85%	251	84%
<b>Unmarried n (%)</b>	69	59%	24	60%	169	57%
<b>Employed at diagnosis n (%)</b>	60	52%	20	50%	168	56%
<b>Had informal carers in post-diagnosis period n (%)</b>	56	48%	22	55%	111	37%
<b>Missed work in post diagnosis period n (%)</b>	36	31%	11	28%	37	12%
<b>Median CD4 count at last test (IQR)</b>	125	275			244	216
<b>Median monthly income at diagnosis (2012 USD) (IQR)</b>	\$150	381	\$88	342	\$135	312
<b>Median days from diagnosis to interview (IQR)</b>	115	28	119	32	115	33

**Table II Visits to any health care provider in the post-diagnosis period, by participant group**

Patient group	TB/HIV [n=116]			TB only [n=40]			HIV only [n=298]		
	TB/HIV visits	TB visits	HIV visits	TB/HIV visits	TB visits	HIV visits	TB/HIV visits	TB visits	HIV visits
Study clinic visits, mean (SD)	5.0 (4.6)	10.9 (14.2)	2.2 (4.6)	0.8 (.6)	14.5 (14.6)	0.1 (.2)	0	0	4.4 (2.0)
Visits to **other providers, mean (SD)		0.3 (0.7)	0.2 (0.7)		0.6 (2.6)	0.1 (0.2)		0	0.2 (0.7)
<b>Subtotal, all providers, mean</b>	<b>5.0</b>	<b>11.2</b>	<b>2.2</b>	<b>0.8</b>	<b>15.1</b>	<b>0.1</b>	<b>0</b>	<b>0</b>	<b>4.6</b>
<b>Total Visits, all visit types, all providers</b>	<b>18.4</b>			<b>16.0</b>			<b>5.1</b>		

SD standard deviation

\*\*Other public clinic, pharmacy, general practitioner, hospital-outpatient, hospital-inpatient and traditional healers

**Table III Monthly direct and indirect costs (USD 2013), by participant group**

	TB/HIV (n=116)		TB only (n=40)		HIV only (n=298)	
	mean	(SD)	Mean	(SD)	mean	(SD)
<b>Direct costs</b>						
Patient medical						
Study clinic	0.00	0.00	0.00	0.00	0.00	0.00
Any other facility	1.71	10.23	0.07	0.42	0.87	4.12
Patient travel						
Study clinic	4.12	8.91	1.69	3.31	1.25	3.07
Any other facility	0.63	2.89	0.05	0.20	0.24	1.37
Guardian travel						
Study clinic	0.43	2.37	0.00	0.00	0.27	2.78
Any other facility	0.51	3.11	0.00	0.00	0.17	1.52
Food						
Hospital	0.26	1.31	0.00	0.00	0.04	0.47
Special foods	13.14	17.33	8.06	11.05	9.76	14.91
Loan interest	0.93	9.78	0.00	0.00	5.68	89.11
<b>Total direct costs</b>	<b>21.72 (29%<sup>1</sup>)</b>		<b>9.86 (14%<sup>1</sup>)</b>		<b>18.28 (45%<sup>1</sup>)</b>	
<b>Indirect costs</b>						
Patient income loss						
Job loss income loss	15.40	126.17	17.78	76.69	2.99	24.30
Care-seeking income loss	30.45	105.56	34.60	98.99	13.81	59.03
Opportunity costs of time						
Guardian						
Study clinic	1.13	2.37	0.23	0.00	3.92	2.78
Any other facility	0.94	6.16	0.04	0.24	0.22	1.24
Carer	4.42	11.35	5.81	13.52	1.19	5.77
<b>Total indirect costs</b>	<b>52.34 (71%<sup>1</sup>)</b>		<b>58.47 (86%<sup>1</sup>)</b>		<b>22.13 (55%<sup>1</sup>)</b>	
<b>Grand total</b>	<b>74.07</b>		<b>68.33</b>		<b>40.41</b>	

SD standard deviation

<sup>1</sup> percentage of the overall total

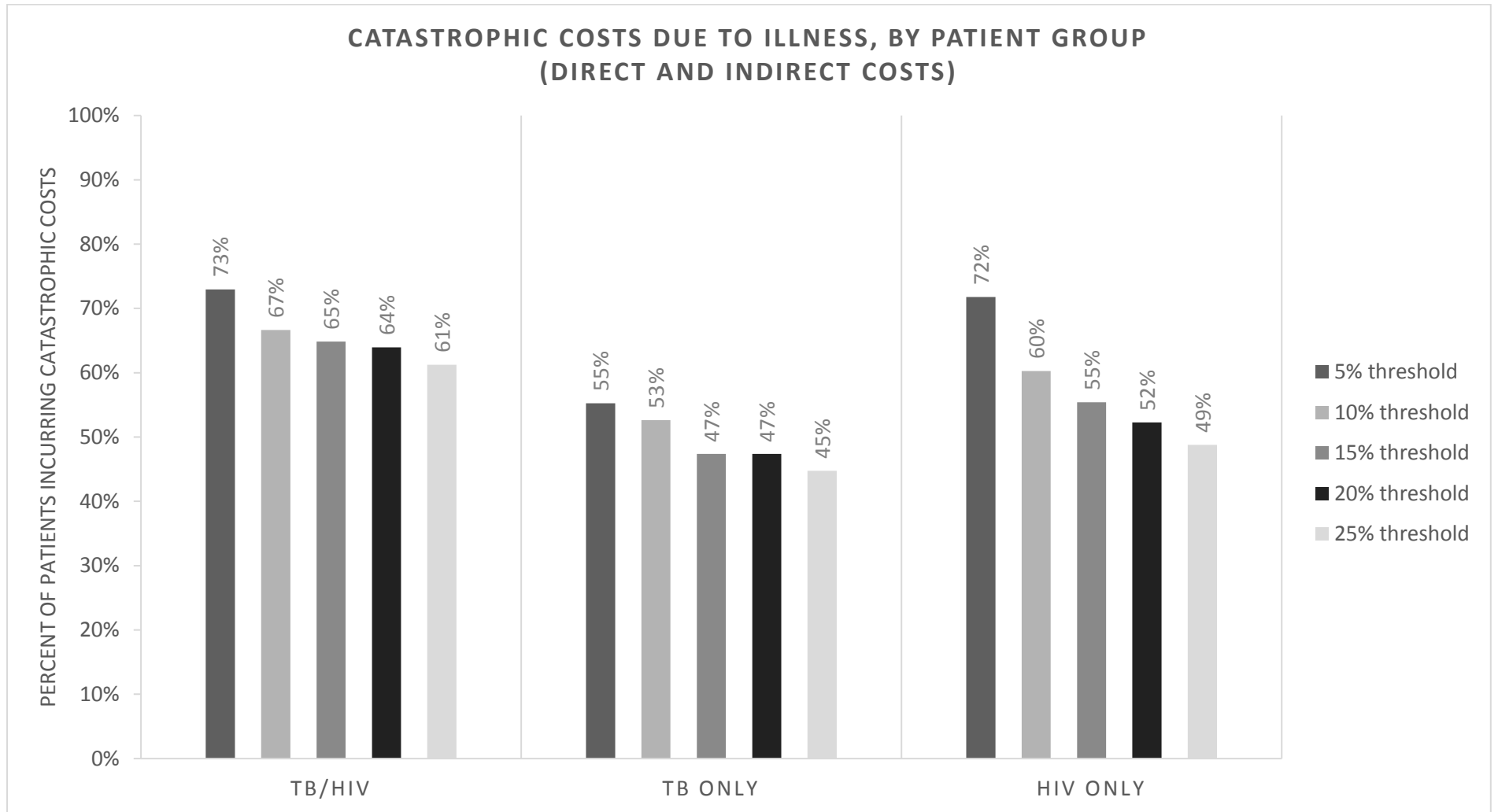
**Table IV Total time loss in post-diagnosis period (hours), by participant group**

		TB/HIV		TB only		HIV only	
		(n=116)		(n=40)		(n=298)	
		mean	(SD)	Mean	(SD)	mean	(SD)
<b>Study clinic</b>	Consulting	28.2	27.7	17.5	17.3	13.9	11.7
	Travel	20.7	20.7	15.4	17.3	5.6	6.4
	Subtotal	48.9 (54%)		32.9 (97%)		19.6 (83%)	
<b>Other clinic</b>	Consulting	0	0.2	0.3	1.0	0.1	0.5
	Travel	0.1	0.5	0.5	1.4	0.2	1.3
	Subtotal	0.1 (0%)		0.8 (2%)		0.2 (1%)	
<b>Pharmacy</b>	Consulting	0	0.2	0	0.1	0	0.4
	Travel	0	0.3	0	0.1	0.1	0.4
	Subtotal	0.1 (0%)		0 (0%)		0.1 (0%)	
<b>General practitioner</b>	Consulting	0.1	0.7	0	0.3	0.3	1.8
	Travel	0.2	1.2	0	0	0.2	0.8
	Subtotal	0.3 (0%)		0 (0%)		0.4 (2%)	
<b>Hospital-inpatient</b>	Consulting	40.3	146.8	0	0	2.9	25.5
	Travel	0.3	1.0	0	0	0.1	0.7
	Subtotal	40.6 (45%)		0 (0%)		3.0 (13%)	
<b>Hospital-outpatient</b>	Consulting	0.2	1.0	0	0	0	0
	Travel	0.5	3.2	0	0	0	0
	Subtotal	0.7 (1%)		0 (0%)		0 (0%)	
<b>Traditional healer</b>	Consulting	0	0.3	0	0	0	0.2
	Travel	0.1	0.8	0	0	0.1	0.9
	Subtotal	0.1 (0%)		0 (0%)		0.2 (1%)	
<b>Grand total</b>		90.8		33.8		23.4	

SD standard deviation



**Figure I Catastrophic costs due to illness, by participant group**



**Table V Coping strategies, by participant group**

	<b>TB/HIV (n = 116)</b>	<b>TB only (n = 40)</b>	<b>HIV only (n = 298)</b>
<b>Grants and donations</b>			
Patients receiving government grants n (%)	1 (1%)	0	5 (2%)
Patients receiving charitable donations n (%)	0 (%)	0	4 (1%)
<b>Asset Sale</b>			
Patients selling assets n (%)	3 (3%)	0	7 (2%)
Mean value of assets sold (USD)	\$11.54	-	\$9.15
<b>Loans</b>			
Patients taking loans n (%)	4 (3%)	3 (8%)	34 (11%)
Mean interest on loans (% of initial withdrawal)	27%	0%	22%
<b>Total adopting any coping strategy</b>	<b>7 (6%)</b>	<b>3 (8%)</b>	<b>46 (15%)</b>
<b>Total adopting multiple strategies</b>	<b>1 (1%)</b>	<b>0</b>	<b>4 (1%)</b>



**Appendix Table I Detailed health service use at all facility types, by participant group**

Participant group	Number of participants			Mean number of visits in post diagnosis period		
	TB/HIV (n = 116)	TB only (n = 40)	HIV only (n = 298)	TB/HIV (n = 116)	TB only (n = 40)	HIV only (n = 298)
<b>Study Clinic</b>						
TB/HIV visits	91	27	0	6.4	1.1	
TB visits	95	39	0	13.3	14.9	
HIV visits	52	2	298	4.4	1.0	4.6
<b>Other Clinic</b>						
TB visits	6	5	0	1.3	4.4	
HIV visits	2	2	7	1.5	1.0	1.6
<b>Pharmacy</b>						
TB visits	2	0	0	1.5		
HIV visits	2	0	10	1.5		1.2
<b>General Practitioner</b>						
TB visits	4	1	0	1.8	1.0	
HIV visits	3	0	20	3.3		1.6
<b>Hospital (inpatient)</b>						
TB visits	10	0	0	1.2		
HIV visits	3	0	2	1.0		1.0
<b>Hospital (outpatient)</b>						
TB visits	3	0	0	2.0		
HIV visits	5	0	0	1.2		
<b>Traditional Healer</b>						
TB visits	1	0	0	1.0		
HIV visits	0	0	9			1.7

**Appendix Table II – Detailed costs for all facility types, by participant group**

				TB/HIV (n=116)		TB only (n=40)		HIV only (n=298)		
				mean	(SD)	Mean	(SD)	mean	(SD)	
<b>Direct costs</b>	Medical	Study clinic		0.00	0.00	0.00	0.00	0.00	0.00	
		Other clinic		0.00	0.00	0.00	0.00	0.00	0.00	
		Pharmacy		0.00	0.01	0.07	0.42	0.00	0.00	
		General practitioner		0.30	2.72	0.00	0.00	0.82	4.13	
		Hospital-outpatient		0.11	0.70	0.00	0.00	0.00	0.00	
		Hospital-inpatient		0.32	2.28	0.00	0.00	0.01	0.14	
		Traditional healer		1.00	9.67	0.00	0.00	0.05	0.44	
	Travel	Patient	Study clinic		4.12	8.91	1.69	3.31	1.25	3.07
			Other clinic		0.02	0.12	0.05	0.20	0.02	0.15
			Pharmacy		0.00	0.00	0.00	0.00	0.04	0.35
			General practitioner		0.30	2.70	0.00	0.00	0.13	1.10
			Hospital-outpatient		0.21	0.93	0.00	0.00	0.00	0.00
			Hospital-inpatient		0.06	0.43	0.00	0.00	0.03	0.60
			Traditional healer		0.04	0.48	0.00	0.00	0.01	0.13
		Guardian	Study clinic		0.43	2.37	0.00	0.00	0.27	2.78
			Other clinic		0.00	0.00	0.00	0.00	0.01	0.08
			Pharmacy		0.00	0.00	0.00	0.00	0.01	0.18
			General practitioner		0.25	2.65	0.00	0.00	0.05	0.81
			Hospital-outpatient		0.12	0.83	0.00	0.00	0.00	0.00
			Hospital-inpatient		0.14	1.45	0.00	0.00	0.10	1.28
			Traditional healer		0.00	0.00	0.00	0.00	0.01	0.09
	Food	Hospital		0.26	1.31	0.00	0.00	0.04	0.47	
		Special foods		13.14	17.33	8.06	11.05	9.76	14.91	
	Loan interest				0.93	9.78	0.00	0.00	5.68	89.11
	<b>Total direct</b>				<b>21.72</b>	<b>29%<sup>1</sup></b>	<b>9.86</b>	<b>14%</b>	<b>18.28</b>	<b>45%<sup>1</sup></b>
	<b>Indirect Costs</b>	Patient Income Loss	Job loss income loss		15.40	126.17	17.78	76.69	2.99	24.30
			Care-seeking income loss		30.45	105.56	34.60	98.99	13.81	59.03
Opportunity Costs of Time		Guardian	Study clinic		1.13	4.58	0.23	1.00	3.92	3.35
			Other clinic		0.00	0.00	0.03	0.17	0.03	0.36
			Pharmacy		0.00	0.00	0.01	0.06	0.00	0.04
			General practitioner		0.03	0.32	0.00	0.00	0.04	0.41
			Hospital-outpatient		0.05	0.65	0.00	0.00	0.00	0.00
			Hospital-inpatient		0.88	6.19	0.00	0.00	0.13	1.11
			Traditional healer		0.00	0.00	0.00	0.00	0.01	0.16
Carer		4.42	11.35	5.81	13.52	1.19	5.77			
<b>Total indirect</b>				<b>52.34</b>	<b>71%<sup>1</sup></b>	<b>58.47</b>	<b>86%</b>	<b>22.13</b>	<b>55%<sup>1</sup></b>	
<b>Grand total</b>				<b>74.07</b>		<b>68.33</b>		<b>40.41</b>		

<sup>1</sup> percentage of the overall total

Appendix Figure I Catastrophic costs due to illness, by patient group (direct costs only)

